

**Will I participate in your process?**

You are invited to remain with us the entire time. We encourage questions prior to starting and during your inventory. We might come in as strangers, but leave feeling we've made new friends.

Do you place values on items?

That portion of the report is completed by you, since only you know what you paid for your contents. You will then provide the information to us and we'll add it to your report at no additional charge.

However, when documenting an inventory for the purpose of estate settlement, we do establish and provide *the fair market value* of the contents of the estate.

Should I have an inventory before or after I paint, remodel or redecorate?

We always recommend having an inventory as soon as possible. Since we are documenting contents, new paint colors, cabinets, tile, carpet, etc., do not affect your personal property information.

Do I need to clean before you come?

Don't feel that cluttered closets or garages need to be cleaned. For the same reason as stated above, it's best to have your inventory documented as soon as possible. Cleanliness is not a concern. If you had a disaster, would you rather have a picture of a cluttered area or no pictures at all? Don't delay!

What Do I Need To Do Before You Arrive?

If you have appraisal forms, certificates of authenticity, jewelry, collectables or other items in a safe deposit box, it's best to have them available so we can create a digital file.

If you have a large number of contents off site in a garage, storage unit or other building, we can provide a quote to provide an inventory for that location as well.

Do you inventory attics and unfinished basements?

These areas are not normally included, but we will provide that service on an hourly basis. We will, though, enter easy-to-access storage areas to take photos of the items for visual documentation as part of the initial service. We will discuss your seasonal items the day we record your inventory.

Do you offer your service for homes and businesses only?

No, we also provide this service for rental and vacation homes, storage facilities, boats, churches, private schools and government offices. Any time a record of personal property is needed, we are happy to provide the service.

Do you offer any other service?

Another service we offer is documenting the condition of buildings, mainly for the benefit of either the landlord or the tenant. Information is recorded prior to move-in or immediately after a move-out. Photographs and a Condition of Structure report are provided.